

**BEFORE THE FORUM**  
**FOR REDRESSAL OF CONSUMER GRIEVANCES**  
**IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**

**On this the 31<sup>st</sup> day of January 2022**  
**C.G.No.61 /2021-22/Tirupati Circle**

*Present*

**Sri. Dr. A. Jagadeesh Chandra Rao**  
**Sri. Y. Sanjay Kumar**  
**Sri. K. Ramamohan Rao**  
**Sri. Dr. R. Surendra Kumar**

**Chairperson**  
**Member (Technical)**  
**Member (Finance)**  
**Independent Member**

*Between*

Mr. B.J.Abjit,  
19-3-1/B35,  
R.R. Nagar,  
Postal colony,  
Tirupati  
Chittoor Dt.

Complainant

**AND**

1. Asst. Accounts Officer/ERO/Tirupati Town - II      Respondents  
2. Deputy Executive Engineer/Operation 2/Tirupati.

\*\*\*\*

**ORDER**

1. The complainant filed a complaint before this forum stating that he is a tenant residing in the premises D.No.19-3-1/B35,RR Nagar, Postal colony, Tirupati and utilizing service vide SC.No.5534501003308. The complainant has stated that every month he is getting bill around ₹.400-600. But he received huge amount of CC bill ₹.4,421 for the month of January '2022. Hence approached the forum and requested to revise the bill.

The complainant also requested to verify the meter and requested to provide new meter if necessary. The case was registered as C.G.No.61/2021-22/Tirupati Circle.

**DESPATCHED**

DATE 1/2

2. On 18.1.2022 the Respondents No. 1 & 2 have filed joint written submission stating that during 01/2022 the complainant USC No.5534501003308 has got huge amount of CC bill of ₹.4421 with consumption of 611 units. The meter got replaced on 12.1.2022. The removed energy meter of above said service was tested in LT Lab on 17.1.2022. As per the test report the meter was defective. Hence the AEE/O/Dhamedu has recommended average of 121 units for the month of 1/2022 and the excess demand of ₹.4,003 was withdrawn vide RJ No.09/1-22 and stated that the same was also communicated to the complainant vide reference AAO/ERO/TOWN-II/TPT/JAO-II/F.CGRF/ D.No.1066/ 2022, dt:17.1.2022. Hence requested to close the Grievance.
3. When the secretary of the Forum contacted the complainant through phone @ 12.55 p.m. on 19.1.2022, the complainant expressed his satisfaction and requested to close the grievance
4. In as much as the case of the complainant was resolved by the respondents, the complaint is disposed off in favor of the complainant.

Sd/-    Sd/-    Sd/-    Sd/-  
**Member (Technical)    Member (Finance)    Independent Member    Chairperson**

**Forwarded By Order**

*(Signature)*  
**Secretary to the Forum**

**This order is passed on this, the day of 31<sup>st</sup> January'2022**

If aggrieved by this order, the Complainant may represent to the Vidyut Ombudsman, Andhra Pradesh, 3<sup>rd</sup> Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008, within 30 days from the date of receipt of this order.

DESPATCHED  
DATE 1/5

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Chief General Manager (O&M)/ Operation)/ CGRF/ APSPDCL/ Tiruati.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh , 3<sup>rd</sup> Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC,11-4-660, 4<sup>th</sup> Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.